

VR banking app

1. Depending on the device type, first click on the Play or Apple Store on your smartphone. Download the VR Banking app for Android or iOS.



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Android (Play Store)

<https://play.google.com/store/apps/details?id=de.fiduciagad.banking.vr&hl=de>



→

iOS (Apple Store)

<https://apps.apple.com/us/app/vr-banking-deine-mobile-bank/id1505855171>

2. Now open the VR Banking app. Click on „**Einrichten**“.

3. Now enter an **app password (login password)** in the VR Banking app and click on "**Weiter**".

Note: freely selectable when registering for the first time; at least five characters (increased security through the use of upper and lower case letters, numbers and special characters)

4. Help us so that the app can be constantly improved. The "**App-Nutzung**" and „**Analyse & Verbesserung**“ buttons are already pre-assigned. Click on "**Weiter**".

5. Now enter the bank code "**28062560**" or search for the bank "**Volksbank Lohne-Mühlen eG**" or the BIC "**GENODEF1LON**". Click on "**Weiter**".

6. Login with TAN: Select "**Ja – Gerät registrieren**". Without this registration, you would otherwise have to enter a TAN every 90 days when logging in.

7. Now register once in the VR Banking App using your **VR NetKey** and your **online banking PIN**.

Note: Future registration in the VR Banking app with app password or alternatively via Touch ID or Face ID possible

8. You will now be automatically directed to your VR SecureGo plus app to confirm the „**Kundenauthentifizierung 2FA**“ by clicking on "**Freigeben**" and entering your release code. A TAN is therefore no longer necessary when registering every 90 days and your device is registered once for your personal use on this end device. Alternatively, you can also carry out this confirmation using the Sm@rt-TAN photo reader if you use this TAN procedure. Click on "**Weiter**".

9. The registration of the VR Banking App was successful. You can now use the versatile functions of the app.

If you have any questions about the installation and the functions of the VR Banking App, our

Customer Service Center will be happy to help you on Tel. 04442 942 - 0.